

- Our dedicated health professionals who work in this hospital are committed to providing the best possible care to our patients.
- Our hospital strongly supports the provincial government's new public reporting regime because we believe it will inspire improved performance, enhance patient safety, and strengthen the public's confidence in Ontario's hospitals.
- Public reporting of C. difficile rates is another, helpful measure to ensure the care provided to our patients is even safer, and improves over time.
- Public reporting of our hospital's C. difficile rates will allow us to establish a baseline from which we can then track our rates over time. If we feel our rates have risen above our baseline, we can look internally at our hospital's processes, identify areas for improvement, and implement strategies to reduce the incidence of C. difficile in our organization.
- Patients should know that our hospital is safe, that the care you receive here is first-class, and that every effort is being made to ensure you receive safe, high-quality care.
- The public reporting of C. difficile rates is not intended to serve as a measure for hospitals to compare themselves against other organizations, or for the public to use as a measure of where to seek care. Some hospitals may experience higher rates of C. difficile due to their type (i.e. acute care) and patient population (i.e. elderly).
- A higher number of C. difficile cases in a one-month period does not necessarily mean that a hospital is "unsafe"; a lower number of cases in a one-month period does not necessarily mean that a hospital is "safe". That is why it is vital that C. difficile rates be viewed in the context of other performance indicators.
- That said, the analysis of our C. difficile rates over time will certainly provide us with helpful information that we can use to make quality improvements in our organization.