



Visiting Patients During COVID-19

This information will help you prepare for visiting patients in a Grey Bruce Health Services hospital during the COVID-19 pandemic. The visitor policy may change, so please visit www.gbhs.on.ca prior to your arrival.



GBHS Visitor Policy

Visitors are important to the health and well-being of patients. We have recently updated our Visitor Policy to gradually permit some visitors into our hospitals. Infection control precautions are in place at each GBHS hospital to help keep our patients, visitors and staff safe.

Visitor Restrictions

- Inpatients can designate 1 person to visit them while in hospital. An alternative person can be identified in case the designated visitor cannot attend.
- Visiting times are offered to each patient every other day and vary depending on the hospital. Please check with Nursing Staff regarding your visiting schedule.
- Outpatients coming to hospital for an appointment must come alone, unless a support person is required for special circumstances.
- Palliative (end of life) patients are permitted 2 different visitors, 2 people at a time. Consideration is made to accommodate immediate family on a case-by-case basis.

Visitor Procedures

If you have been designated as a visitor for an inpatient, please read the following prior to your arrival:

- Visitors must complete and pass COVID-19 screening questions each time they enter.
- Visitors will be required to wear their own mask or face covering and wash their hands on arrival.
- After arriving on the Unit, visitors must sign-in at the Nursing Station.
- Visits must take place within patient rooms.
- Patients will not be able to leave the hospital to visit family outside.
- Patients will not be able to go outside to smoke.

Questions?

Call Patient Relations at 519-376-2121 Ext. 2308 or e-mail patientrelations@gbhs.on.ca.